



**BOPPOLA ACCORDIONS
INSTRUMENT
5-YEAR LIMITED WARRANTY**



boppola USA, LLC warrants this boppola instrument to be free from defects in materials and workmanship for five (5) year from the date of original purchase, subject to the limitations set forth herein. Reeds and reed tuning is covered for 187 days from the date of original purchase. This warranty applies only to the original retail purchaser when this instrument is purchased from an authorized boppola dealer, and requires the purchaser to supply a copy of the original proof of purchase (original sales receipt with the instrument serial number and his/her name indicated as the purchaser, thereon) at the time service is requested.

Repair service of defects covered by this warranty can be performed only at a boppola authorized warranty service center, as designated by boppola USA, LLC. Remedies beyond normal service repair of any boppola instrument require both an evaluation of the defect and a direct recommendation from a boppola authorized service center for alternative considerations. A network of authorized service centers is available for warranty service. Your boppola dealer may also be authorized for warranty service and should be the first point of contact when service of any kind is required for your boppola instrument. This warranty covers the cost of both labor and materials for any repair deemed necessary by our staff during the first five years that you own it. In the unlikely event that your instrument is destroyed, lost or damaged beyond repair, while in the possession of boppola USA, LLC for repair, boppola USA, LLC will replace that instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument. Any insurance covering the instrument, including but not limited to collector's value insurance, must be carried by owner at owner's expense.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. IN ORDER TO VALIDATE YOUR WARRANTY, AND AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST REGISTER YOUR boppola accordions WITHIN THIRTY (30) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE ON OUR WEBSITE AT WWW.boppolaUSA.COM. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

All transportation, insurance and freight charges associated with warranty service and repairs on boppola instruments are the responsibility of the purchaser, as is any service initiated for the purpose of customizing adjustments beyond factory specifications. Initial standard setup and adjustment of the instrument and its components at the time of purchase are considered normal dealer preparation.

Limitations and Exclusions

The following items are not covered by this warranty.

1. Instrument bellow
2. Setups, adjustments or routine maintenance of any kind.
3. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, instrument straps, instrument stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-boppola-approved polishes.
4. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration.
5. Any damage to an instrument resulting from customization or modification.
6. Normal wear and tear on any part of the instrument, case or gig bag including jacks, microphones, plated surfaces, tuning machines, zippers, clasps, handles, latches, case hardware etc.
7. All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature.
8. Any instrument, whose serial number is missing, altered or tampered with in any fashion.
9. Any instrument purchased from anyone other than an Authorized boppola Dealer.

EFFECTIVE DATE: July 15, 2019

boppola USA, LLC Brownsville, TX 78521 - USA Phone: (956) 307-6377 - (956) 572-2460 - boppolausa@gmail.com
www.boppolaUSA.com

10. Instruments that have been serviced by unauthorized persons (any person other than a boppola Certified Technician at an Authorized boppola Service Center).

11. Shipping damages of any kind.

BOPPOLA USA, LLC ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

BOPPOLA USA, LLC SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF BOPPOLA USA, LLC OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND BOPPOLA, USA, LLC SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

Any warranties implied by law (including warranties of merchantability or fitness) are limited to the duration of this express limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NOTE: This warranty applies only to boppola instruments purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized boppola Distributor for your country or region, and may vary from the above in terms and/or length.

For best results, use only boppola reeds and accessories. We cannot guarantee top performance of your instrument if other than boppola reeds and accessories, are used.

How To Obtain Warranty Service

In the event of malfunction of your boppola accordion, you should notify the nearest Authorized boppola Dealer. The Dealer or Owner must ship the instrument, freight and insurance pre-paid, to boppola USA, LLC. No instrument may be returned to boppola USA, LLC without obtaining a prior Return Authorization. Only boppola USA, LLC may perform warranty service and any service performed by unauthorized persons will void this warranty. boppola USA, LLC disclaims liability for defects or damage caused by services performed by unauthorized persons or non-warranty service not performed by boppola USA, LLC.

When contacting boppola USA, you must include a complete written description of the malfunction of the instrument. If non-warranty work is required or recommended by boppola USA, a quotation will be issued and must be approved by you before any non-warranty work is commenced. You should consider quotations obtained for non-warranty work immediately and advise boppola USA of your wishes. You are not required to purchase non-warranty work in order to obtain service for materials covered by this warranty. Following its inspection of an instrument upon its arrival, boppola USA, LLC will advise you of the approximate date of completion. The repaired instrument or part will be returned to you. Shipping costs and insurance are dues and payable by you prior to the return shipping of your instrument. No representative or other person is authorized to assume for boppola USA, LLC any liability except as stated in this warranty. This warranty gives you specific rights that vary from state to state.

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